



Avanti Senior Living A Client Success Story



The Problem

As Avanti continued to expand operations, they wanted the best wireless technology available. However, their existing Managed Services Provider (MSP) was ill-equipped to service a mobile device management platform, unified communications system, and 24x7 remote helpdesk support. Additionally, they wanted an MSP who understood the central role HIPAA compliance played in daily operations.

Client Profile

Avanti Senior Living is an assisted living and memory care facility with locations in Texas, Louisiana, and Arizona. Avanti is devoted to providing an elevated level of care to all residents, and state of the art technology is central to their goal. When they needed a new MSP, 1Path was thrilled to lend a hand.

The Solution

After a free consultation with 1Path, a networking refresh was recommended leading to new Cisco Meraki firewalls and AT&T circuits at each of their locations resulting in a new and more reliable infrastructure for their staff and residents. 1Path implemented the same technology stack at each of Avanti's new communities, and now manages their Microsoft Office 365 suite of productivity tools. Instead of outsourcing to multiple companies, Avanti enjoys a single relationship with a full-service MSP like 1Path.

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"In case of emergencies, our tech needs to be functioning as intended. With 1Path, that's always the case.

Additionally, because we handle healthcare data, it's important that our MSP implement all security precautions. With 1Path, we're getting proactive services to prevent any issues, which ultimately makes us better prepared, better educated, and better equipped to handle our day-to-day tasks."

- Tiffany Nuche, Growth Strategist at Avanti



The Results

Since joining with 1Path, Avanti Senior Living has had consistent uptime, responsive support, and an effective unified communications setup. 1Path provides a holistic, detailed approach to technology. Now, Avanti is better able to support its residents, taking an individualized "you focused" approach to ensure health and happiness along with ease of digital access.