



# InVesta Services Finance



## A Client Success Story

### ! The Problem

InVesta had a simple issue of IT staff bandwidth. As a result, they struggled to prioritize routine issues and end-user support was suffering.

Keeping employees up and running from a technical standpoint is a major priority, but the number of requests for support on simple issues became unmanageable with current staffing limitations.

### 👤 Client Profile

InVesta services tax liens and tax deeds throughout multiple jurisdictions, with differing compliance regulations. The non-standard requirements of their business require extreme optimization of a variety of applications. These applications need to be configured and maintained in order to remain compliant with local laws and regulations.



Our business had reached a point where we were limiting ourselves and we knew we needed some help. Taking the IT support burden off of us immediately positioned us to focus on growing the business.”

Rufus Chambers Jr.  
*Executive Vice President*  
**InVesta**

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## The Results

With someone available 24x7 to answer the call when their employees need IT support, productivity increased and technology frustrations became a thing of the past.

By giving the internal IT staff some additional bandwidth, this allowed them to dedicate their uninterrupted time to application management and development.



## The Solution

1Path offered scalable resources with the skills and experience necessary to tackle day-to-day IT support and alleviate challenges across the business.



**More Timely Responses & Resolutions**



**More Time to Focus on Line-of-Business Technology**